



Miguel Lopez

Director of IT Operations and Infrastructure

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Overview

Biography

Miguel Lopez is responsible for overseeing the day-to-day IT Operations within the firm. This includes both the IT Support and Infrastructure Teams. Miguel serves as the IT Project Manager within the department on functions such as newly acquired office spaces and is responsible for delivering a secure and agile working environment in those areas. He is also in charge of making sure all processes and SOP's are being adhered to operationally.

Prior to Kelley Kronenberg, Miguel served as Virtual Client Advisor for a prominent South Florida Tech company where he was part of the leadership team in the Managed Services Division. This is where he gained experience in delivering professional, managed and customer centric services and becoming a technical advisor for all of his clients.

Miguel received his AS Degree in Computer Networking from Florida Career College located in Miami, Florida. In addition, he also has a Bachelors from the School of Journalism and Mass Communications from FIU and just recently obtained a Cybersecurity for Managers Program Certificate from MIT Sloan School of Management.

Education

- ▶ Cybersecurity Managers Program from MIT Sloan School of Management, 2021
- ▶ Associates Science in Computer Networking from Florida Career College, 2003
- ▶ BA Degree in Journalism and Mass Communications from Florida International University, 2001

Certifications

- ▶ Comptia A+, Network + and Security +
- ▶ Fortinet NSE Level 1 and 2